**GolfDundee COVID-19 Management Rules**

**The following rules and procedures have been introduced to ensure a safe environment for both golfers and our staff, and we ask that you adhere to these at all times.**

**All rounds must be pre-booked.**

In keeping with Scottish Golf guidance, you must not attend the course without a pre-booked time as you will not be permitted to play. Our starters cannot take bookings. Bookings can be made online via the Leisure Active App or Connect booking system

**Limited Phone Bookings**

Players with no access to online booking or IT can use our phone booking system on 01382 438871. The phone line is open daily from 10am-12pm. Additionally, staff will try and help anyone who requires assistance to book online.

**One booking per day**

Each player is restricted to one booking per day. **YOU MUST NOT BOOK ANY MORE THAN THIS** **VIA THE APP OR CONNECT.** Additional rounds that are booked will be removed. Management reserve the right to suspend memberships under these circumstances.

**Three bookings in a 7-day period**

At the moment, each player is restricted to 3 bookings per 7-day period. This 7-day period runs from Monday to Sunday. **YOU MUST NOT BOOK ANY MORE THAN THIS** **VIA THE APP OR CONNECT.** Additional bookings will be removed and. Management reserve the right to suspend memberships under these circumstances. You can however play unlimited rounds as an additional player. 18 Hole Members also have free access to the 9 Hole course while these restrictions are in place. The same booking limits apply.

**Cancellations**

Players who cannot attend a booking they have made, should cancel the booking at the earliest possible opportunity. This will allow other golfers to book the tee time. Management reserve the right to suspend the membership of anyone who persistently fails to follow this guidance.

**Time restrictions**

It is essential that players arrive only 10-15 minutes before your tee time. Starters can only check you in 4 minutes before your tee time. Please remain at your car until this time. Please leave the course immediately after finishing your round.

**Groups**

Please do not gather in groups which break the Government restrictions on group gatherings

**Treatment of Staff**

Golf Dundee have a zero-tolerance policy when it comes to abusive or aggressive behaviour towards our staff. All of us should be able to work without facing aggression and abuse. Our staff have the right to work without receiving aggressive or abusive behaviour. Where we are made aware of such behaviour Management reserve the right to suspend memberships.

**Course Furniture**

Avoid touching flag sticks or any course furniture remaining on the course. Please take any litter home with you or use the bins provided at the starters box

**Scottish Government COVID Guidance**

Golfers must, follow the current government guidance at all times, particularly in relation to face coverings and social distancing. Please do not attend the course if you are displaying any symptoms of Covid 19.

**General Guidance**

Please do not shake hands, exchange scorecards, share clubs or any other equipment.