



## **BOOKING SYSTEM RULES**

### **App Bookings**

Bookings for both the 9-hole and 18-hole courses can be made by logging into the Leisureactive and Golf Dundee app with your registered email address and password. Select your chosen course and time slot. Bookings can be cancelled and amended in 'My Bookings'. Alternatively use Connect - our online booking system and follow the instructions above.

### **Limited Phone Bookings**

Players with no access to online booking or IT can use our phone booking system on 01382 438871. The phone line is open daily from 10am-12pm. Additionally, staff will try and help anyone who requires assistance to book online.

### **Cancellations**

Players who cannot attend a booking they have made, should cancel the booking at the earliest possible opportunity. This will allow other golfers to book the tee time. Management reserve the right to suspend the membership of anyone who persistently fails to follow this guidance.

### **Treatment of Staff**

Golf Dundee have a zero-tolerance policy when it comes to abusive or aggressive behaviour towards our staff. All of us should be able to work without facing aggression and abuse. Our staff have the right to work without receiving aggressive or abusive behaviour. Where we are made aware of such behaviour Management reserve the right to suspend memberships.