

Golf Dundee Membership Scheme – Terms & Conditions

Payment Options

Payment will be accepted at either 18 Hole Starters Boxes or at Dundee House, North Lindsay Street. Please keep your till receipt as proof:

- For Pay In Full Memberships – Debit/Credit Card, cash or cheque, with a valid cheque guarantee card.
- Direct Debit Memberships (1st payment in cash, cheque or Debit/Credit Card at time of joining). Please note, first payment is variable based on date of joining. Memberships taken out up to the 15th will pay until the end of that month. For memberships taken out from the 16th, payment will be for the remainder of the month, plus all of the following month.
- Direct Debit payments for Juvenile Memberships must be set up through an adults Bank/Building Society account.
- Memberships paid using Direct Debit are automatically renewed in April each year, unless notification to cancel has been received.
- Any failed Direct Debit payments may result in your membership being suspended and fees being due for the duration of the cancellation period as detailed below.

General Terms & Conditions

1. Membership fees are non-refundable
2. Applicants must provide proof of address and photographic identity for all membership types
3. Upgrades and changes to the membership type will be permitted at the discretion of Leisure & Culture Dundee
4. Leisure & Culture Dundee must be notified of any change of address or change of entitlement. It is the responsibility of the member to provide Leisure & Culture Dundee with correct information and required authentication documents
5. Leisure & Culture Dundee reserve the right to review the monthly membership fees annually and payments may be increased at these times. The member will be given one month's notice of any proposed increase. The golf season runs from 1st April to 31st March the following year
6. All student applicants must be in full time education and hold a current matriculation card, which must be shown at time of application. When

the Student status has expired, the member will have to prove continued eligibility or be transferred onto a standard membership. Students renewing membership will be required to revalidate their application upon every renewal

7. All concession applicants must provide evidence of eligibility at time of application. Concessions are required to be renewed annually and proof of eligibility provided
8. Membership gives no starting priority on any of our courses

Cancellation

9. Direct debits are legally binding contract between the member and Leisure and Culture Dundee and represents a commitment to pay all monthly membership fees due. Notice of cancellation must be given in writing and final payment will be calculated based on direct debit deadline dates and whether the member is still in their first season
10. In the first season of membership, the member will still be liable for all fees remaining to the end of the current season. In subsequent unbroken seasons, no further payments will be required if cancellations are received before the 15th of the month. Leisure & Culture Dundee will always confirm final payments and membership end dates. It is the responsibility of the member to contact Leisure & Culture Dundee if no response is received within 14 days of the cancellation being submitted
11. If a Direct Debit Payment is cancelled by the member without submitting a cancellation request, a letter will be sent advising of the outstanding amount due for the cancellation period. The membership will be suspended until payment has been received. The member will not be permitted to re-join the scheme until all outstanding amounts are paid.

Membership Cards

12. All lost, stolen and damaged membership cards must be reported as soon as possible to ensure a replacement card can be provided, Leisure & Culture Dundee reserve the right to apply an administration fee for lost or damaged cards. If the membership is on a National Entitlement Card, you should report it to Dundee City Council at Dundee House, North Lindsay Street to arrange a replacement
13. Leisure & Culture Dundee will not be responsible for the loss of any information stored on the card.

Management Rules

14. Membership cards must be produced at the Starters Box whenever the member wishes to gain access to the course(s) and at any point throughout the course as required. Cards are non-transferable and use of the card by anyone other than the cardholder may result in the cancellation of the membership with no refund being given. If anyone else is found to be using the card, full payment at visitors single round rate will be required and the card may be forfeited
15. Leisure & Culture Dundee reserves the right to refuse any application for membership
16. Leisure & Culture Dundee reserves the right to refuse admission or ask any member to leave if they are in breach of any of the rules. In such cases, memberships may be terminated and there will be no refund of any fees paid
17. All activities and facilities are subject to availability. Leisure & Culture Dundee reserves the right to cancel, suspend, withdraw or amend any activity or course. Courses may be subject to periods of closure for emergency, planned maintenance or other business reason, details of which will be advertised within the specific course prior to closure. Courses may also close during periods of bad weather or if ground conditions render the courses unplayable
18. By taking out the membership, the applicant is confirming that they have read this agreement in its entirety, understands its contents completely, has taken all such independent advice on it as he/she wishes and accepts all of the terms and conditions it contained within it

All data is in accordance with the General Data Protection Regulation (GDPR).